

Infiniti Boss Shipping Company – Privacy Policy

(Effective Date: August 25, 2025)

Infiniti Boss Shipping Company (“the Company”, “we”, “our”, “us”) is committed to protecting the privacy and personal information of our customers, partners, and users of our services. This Privacy Policy explains how we collect, use, disclose, and protect your information when you engage our shipping, logistics, or related services.

1. Information We Collect

We may collect the following categories of personal information:

- Contact details such as name, phone number, email, and address.
- Identification details such as TRN, passport, driver’s licence, or other ID.
- Transaction details such as invoices, receipts, and payment records.
- Shipment details such as contents of cargo, consignee/consignor details.
- Digital information such as communication records through email, WhatsApp, or SMS.

2. How We Use Your Information

Your personal information will be used for:

- Processing bookings and providing shipping/logistics services.
- Customs and regulatory compliance.
- Payment processing and invoicing.
- Communication regarding services, claims, or disputes.
- Internal record-keeping and audit.

3. Legal Basis for Processing

We process your information based on:

- Your consent.
- The necessity to perform a contract (your shipment/service agreement).
- Compliance with legal obligations such as customs, tax, and anti-fraud laws.
- Legitimate business interests such as service improvements and fraud prevention.

4. Sharing and Disclosure

We may share personal information with:

- Customs, regulatory, and government authorities as required by law.

- Our agents, subcontractors, and service providers such as trucking companies, warehouse operators, and couriers.
- Banks and financial institutions for payment processing.

We do not sell your personal information to third parties.

5. Data Storage and Security

- Information is stored securely in physical and/or electronic systems.
- Access is restricted to authorized staff and service providers.

6. Customer Rights

Customers have the right to:

- Request access to their personal information.
- Request corrections or updates.
- Withdraw consent to processing where applicable.
- Request deletion, subject to legal and regulatory requirements.

7. International Transfers

Where necessary, your data may be transferred outside of Jamaica for shipment or customs clearance. Such transfers will be made in compliance with applicable data protection laws.

8. Marketing and Communications

Customers can opt out of such communications at any time.

9. Changes to this Privacy Policy

The Company reserves the right to amend this Privacy Policy from time to time. Any amendments will take effect once communicated in writing by reasonable means such as email, letter, or other official notice. Continued use of our services after such communication constitutes acceptance of the revised Privacy Policy.

10. Contact Information

If you have any questions, requests, or complaints regarding this Privacy Policy, please contact:

Infiniti Boss Shipping Company
21 Montgomery Avenue, Kingston 10, Jamaica
Phone: 1876-865-4777
Email: infinitibossshipping@gmail.com